**PATIENT CONTACTS - SEPT 2023**

**14,229 patients are registered with the Practice**

**3969 patients were provided with a Face to Face appointment**

**2176 patients were provided with a Telephone consultation**

**212 Home Visits were made**

**Grand total of 6357 appointments over a 5 week period (28.08-01.10)**

**From the above bookings we had 255 patients who failed to attend or were unavailable for their telephone appointment, amounting to over 8 hours per week! Please remember to cancel your appt. if no longer required**

**This year so far (02.01.23 – 01.10.23) we have provided 47,804 patient bookings of which:**

**33,164 = Face to Face Appointments**

**13,148 = Telephone Consultations**

**1492 = Home Visits**

**This does not include other day to day work i.e. - telephone calls, meetings with health professionals, processing & signing prescriptions, reviewing & actioning hospital letters, test results, referrals & tasks, supervising Trainees, dealing with emergencies**  ***Thank you to our teams for all their hard work*** 