**OUR WORK OCT – DEC 2021**

**A total of 5537 patients were seen with face to face appointments 1524 with a GP, NP, PA, 2478 with a Nurse or HCA, 1535 for bloods and NHS health checks**

**A total of 6510 telephone consultations were made**

* **5797 with a GP, NP, PA, 154 with a Nurse, 383 with a Pharmacist, 176 with Elderly Care Co-ordinator**

**A total of 703 home visits were made**

* **634 by a GP/NP and 69 by Elderly Care Co-ordinator**

**That’s a grand total of 12750 patient contacts for the period 1 Oct – 31 Dec 2021**

**We also had 186 patients (of which 109 were for blood tests) who failed to attend or were unavailable for their tel. consultation which amounts to approx. 3 hours per week. Please remember to cancel your appt if no longer required**

**For the year 2021 we had a total of 49,914 patient contacts. Thank you to our clinical and non-clinical teams for all their hard work**

