

Car parking

Car parking is available in the hospital car park (park in the patients and visitors car parks only).

Parking Charges apply (Pay and Display):

- up to 1 hour - £1
- up to 2 hours 15 mins - £2
- up to 3 hours 30 mins - £3
- up to 24 hours - £5

There is no charge for registered disabled badge holders parked in a bay clearly displaying a valid Blue Badge.

Please note parking on these sites is operated by UKPC (UK Parking Control), not the Trust.



Where to find us

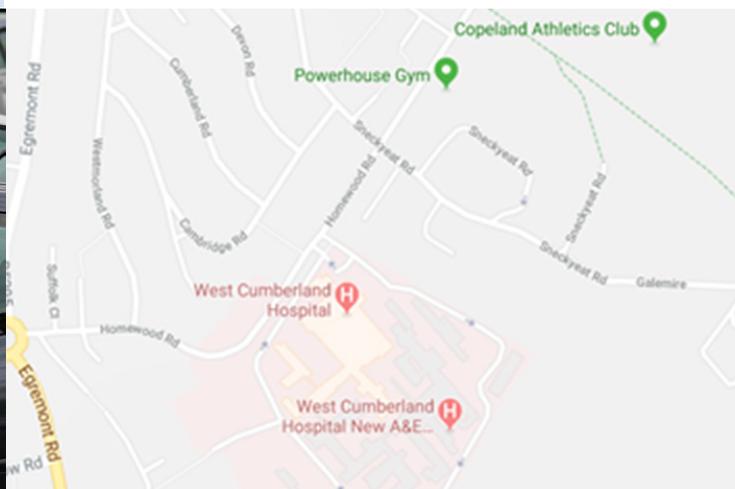
The Same Day Health Centre is located in West Cumberland hospital, in the outpatients department, Homewood Road, Whitehaven, Cumbria, CA28 8JG

For route descriptions visit:
www.ncuh.nhs.uk or
www.google.co.uk/maps

Buses operate to and from Whitehaven town centre. For guidance on planning your journey including bus / train times and distances:

Call: 0871 200 22 33
or visit: www.traveline.info

Please note calls cost 12p per minute plus your phone company's access charge.



Copeland

Same Day Health Centre

Located at West Cumberland Hospital
in the outpatients department



What is the same day health centre?

If your GP Practice is in Copeland, your GP can book you into this service. It provides appointments to patients requiring same day care for urgent problems and minor injuries. The centre will also offer extended access (evening) appointments for routine or non-urgent problems.

Can I just walk in?

No, all of our appointments must be booked by your own surgery.

What if I'm not registered with a Copeland GP surgery?

Unfortunately we cannot accommodate patients who are not registered with a surgery in the area. You should call NHS 111 for advice. For minor ailments, you can also see your local pharmacist.

Who will I see?

The service is staffed by a range of healthcare professionals. Who you see may depend on the problem you have.

Can I request a chaperone?

Yes. Please tell staff if you would like a chaperone. Family or friends may attend with you but some examinations or procedures may also require another member of staff to be present.

What if English is not my first language?

Please tell your surgery if you require translation services when the appointment is booked, and we can arrange telephone translation for you. You are welcome to bring friends or family with you to help with translation if you prefer.

Copeland Same Day Health Centre is operated by Copeland GP Practices

Opening times

Same day urgent appointments

Mon – Fri

14.00 – 18.30

Extended access routine appointments

Mon – Fri

18.30 – 20.00

Appointments are available via your usual GP surgery